

Information for candidates taking the Norwegian language, social studies, and citizenship tests

- Attendance:** Please ensure that you arrive on time for the test. Candidates who arrive after the test has started will not be permitted to take the test. You can find information about the time and place for attendance in the letter you received from the test centre.
- ID:** When you arrive at the test centre, you must present a valid ID and sign the candidate list. The following constitute a valid ID:
- A valid passport
 - A Norwegian driving licence – original and duplicate
 - A Norwegian bank card bearing a photograph
 - A Post Office ID card issued after 1 April 2003
 - A national ID card issued by a country within the EEA
 - A refugee travel document and immigrant's passport
 - A residence card
 - An asylum seeker's ID bearing a signature and information on place of birth
- Name:** When you sign the candidate list, you must check that your name, address, and ID number are correct.
- Receipt:** If you paid the test fee by invoice or directly to the test institution, you must take your receipt with you to the test. The test centre may also ask for a receipt if you have paid by card or Vipps.
- Illness:** If you are taken ill before the test, send or deliver a medical certificate or doctor's note to the test centre no later than seven (7) days after the test date. This will enable you to register for a new test free of charge at a later date.
- Writing materials:** You are not allowed to use your own pen or paper to make notes. If you need them, you will be issued with a pencil and paper by the test centre. You must return the paper before you leave the premises.
- Mobile phones:** During the test you must turn your mobile phone off completely and put it away. You are not permitted to keep it in your pocket or at your desk. If a candidate is caught with a mobile phone during the test this will be regarded as an attempt to cheat.
- Examination aids:** You are not permitted to use any aids during the test. This means that you are not permitted to use the internet or documents stored on the computer. You are not permitted to communicate with anyone other than the invigilators or the chief invigilator during the test. If you do so, this will count as cheating.
- Cheating:** You are not permitted to use any aids during the test. The use or attempted use of aids will be viewed as cheating.

Examples of cheating include:

- Using electronic aids, for example mobile telephone, smart watch or smart glasses
- Using other computer programs than the test program
- Pasting in text into the answer field in the written test (this will be automatically registered as cheating)
- Copying all or parts of a text that is not your own (for example plagiarism)
- Using a false ID
- Using a dictionary or your own notes
- Communicating with persons other than the staff of the test centre during the test.

The consequences of cheating or attempted cheating:

- You will be expelled from the premises
- You will not be awarded a test certificate for any part of the test taken during the test period (both written and oral tests)
- You may have to wait up to one year before you can take any the tests again
- You will be required to pay a test fee the next time you take the test

Cheating may be uncovered during the test, after the test or during the marking of papers.

Falsifying of test certificates: Falsifying of test certificates is considered document forgery and will be reported to the police.

Test certificate: The test centre will send the test certificate to the address registered on the candidate list. Please notify the test institution of any change of address.

Right of complaint: You have the right to make a complaint about the result of the written part of the test (level A1–B2). The deadline is three weeks after the announcement of the examination results.

You have the right to complain about the result of both types of test at level C1: Test in listening comprehension and written production, and Test in reading comprehension and oral communication. The deadline is three weeks after the announcement of the results.

You can register a complaint about formal errors in the execution of the social science test, the citizenship test, and all parts of the Norwegian test (both A1-B2, and C1-level). The deadline is three weeks after the test date. For information on the right to make a complaint, go to Skills Norway's website.

Before the test starts, you will have the opportunity to ask practical questions. If you do not understand the questions in the written presentation test, you may ask the head invigilator.